



TECHNOLOGY  
SOLUTIONS

HUB Technology Solutions  
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### **Junior Support Technician**

Are you interested in taking your career beyond the mundane and forging a new path with a company that gives you that freedom? If yes, read on. If no, thanks for your interest, and we wish you success in your job hunt.

Still reading? Good. At HUB Technology Solutions, we attribute much of our success to a strong culture that includes a “Team First” core value. We understand that a great team is critical to our goal of delivering “Legendary Service” to our clients.

Want more specifics details? Read on!

#### **Junior Support Technician**

Your goal in this position is to bring all of your experience and expertise to a dynamic team working with a variety of clients and infrastructures.

#### **Practically speaking, you will:**

- Provide efficient problem resolution and technical support for clients. Don't worry, you're not alone. Get direction from or escalate to Senior Support Engineers if necessary.
- Image and deploy workstations/laptops at client sites.
- Interface with Senior Support Engineers to assist with networking.
- Execute technical tasks on projects as part of a project team.
- Manage other assigned tasks as required.

#### **Working @ HUB Technology Solutions**

This is a 40 hour a week position managed out of our Winnipeg office.

#### **Ideally, you have the following qualifications:**

The successful candidate is someone with a minimum of 1 years of experience and has a post-secondary degree or diploma in a related field or the equivalent certifications and/or experience.

Additionally, the successful candidate will possess the following skills and qualifications:

- Must be a good fit for company culture.
- Able to dynamically multitask across numerous issues in a high-pressure environment
- Must possess a valid driver's license and reliable vehicle. Don't worry; we reimburse for mileage.
- Legally entitled to work in Canada
- Excellent English communications both in written and verbal form
- A passion for technology and new challenges
- Superior troubleshooting skills
- Quick and efficient problem solving and analytical skills
- High-level customer service focus
- Able to effectively work as part of a team
- Great attention to detail and accuracy in documentation

Knowledge in the following areas is considered an asset:

- Microsoft Windows 10 Professional
- Microsoft Office 365
- Antivirus software

### **How to Apply**

If you believe you have the necessary skills and qualifications and are interested in joining our team, please apply.

We value diversity and inclusion and encourage all qualified people to apply. We will review applications as they are received and look forward to hearing from you.

Thank you for your interest. Only those selected for an interview will be contacted.